THE MINISTER OF URBAN DEVELOPMENT (SHRI GHULAM NABI AZAD): (a) Delhi Development Authority (DDA) has reported that it has made about 157 institutional allotments during the period from 1990 to 2002 including allotments to various Government Departments/Agencies.

(b) and (c) DDA has further reported that cases of violations can relate to violation under the building regulations, non-construction, misuse/ unauthorized subletting and violation of lease terms. Action in such cases is taken under the relevant rules. In cases where financial penalties are involved such as composition fee for delayed construction, penalty for unauthorized subletting, misuse charges etc. such charges are individually recovered from the allottees. No such information has been specifically computed by DDA.

Complaints received by CPWD

1890. SHRI R.K. ANAND: Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) the number of complaints including written complaints received in Service Centre of CPWD at Central Government Housing Complex, Vasant Vihar during last three years and the time taken to dispose of each of the complaint;

(b) whether some written complaints regarding covering of balconies of Block No. 67 and Ground Floor adjoining the walls of the quarters have not been attended despite the repeated requests of the residents after depositing the requisite 10 per cent amount whereas the same work has been completed in some particular quarters on priority basis; if so, the reasons therefor; and

(c) the steps taken in this regard?

THE MINISTER OF URBAN DEVELOPMENT (SHRI GHULAM NABI AZAD): (a) Details of Civil and Electrical complaints in Service Centre, Vasant Vihar during the last three years are given in the Statement (*see* below).

(b) and (c) The allottee of 67-B has made a request for covering of balcony. Written complaints were also received for the said work. The 10% contribution of the allottee for the works was deposited on 16.10.2004.

While such work has not been carried out in any case wherein the deposit was made on or after 16.10.2004, instructions have been given that this work be completed promptly.

Statement

Details of civil and electrical complaint service centre in Vasant Vihar during the last three years

Year	Total complaints	Complaints attended in 48 hours	Complaints attended in 7 days	Balance complaints
2001-02	20354	19923	287	144
2002-03	23548	23425	63	60
2003-04	24794	24117	397	280

Pedestrian protection movement

1891. SHRI R.K. ANAND: Will the Minister of URBAN DEVELOPMENT be pleased to state:

(a) whether it is a fact that there is a need to develop a vigorous pedestrian protection movement and city walking to be made safe, convenient and accorded some semblance of dignity; and

(b) if so, what steps have been taken or proposed to be taken to promote city walking and set up pedestrian enclaves and walking streets?

THE MINISTER OF URBAN DEVELOPMENT (SHRI GHULAM NABI AZAD): (a) Yes, Sir. There is need to develop vigorous pedestrian protection movement in Delhi. Though one of the goals of Master Plan of Delhi for transportation is to establish safe pedestrian movement, the same is yet to be fully achieved.

(b) The implementing agencies like MCD, NDMC and PWD have informed that pedestrian friendly footpaths with ramp and railing on roads for protection, sub-ways, foot over-bridges, road signages etc. have been provided wherever necessary subject to availability of land and cooperation of market associations.